



**CONSUMER ACCESS TO HEALTH RECORDS
AND
RESOURCES TO FILE A CONSUMER COMPLAINT**

Texas Health and Safety Code §181.105

You have the right to request health care records from Midland Health.

Patients or family members requesting records may:



- Access records through the patient portal:
<https://midlandhealth.consumeridp.us-1.healtheintent.com/saml2/sso/login?authenticationRequestId=84ef8de5-2d23-4191-b073-fe60a28dbc87>
- Call Midland Health Medical Records Department at (432) 221-1111 Monday through Friday during the hours of 8 AM and 5 PM
- Visit Midland Health at 400 Rosalind Redfern Grover Parkway, Midland, Texas 79705

You have the right to contact the licensing authority for Midland Health:

Texas Health and Human Services Commission
Health Facility Licensing Unit
P.O. Box 149347
Austin, Texas 78714-9347
(800) 458-9858 *Option 4
Emailhfc.complaints@hhs.texas.gov

You have the right to file a complaint with the Texas Attorney General office.

To file a complaint, visit:
texasattorneygeneral.gov

